### Data Services (DS) MITA Maturity

Given the current status of the DS module, no change has occurred in the maturity levels. However, each of the modules will advance New Mexico’s goal of operating Medicaid functions at a MITA maturity level 4 in all business and technical areas. The DS module will acquire technology and services that will increase the Enterprise’s reporting abilities and accuracy which the State anticipates will increase MITA Maturity in the MITA 3.0 business areas shown in Table xx on the following page.

|  |  |  |
| --- | --- | --- |
| **MITA Architecture** | **Gap Analysis** | **MITA Business Area** |
| **Technical Architecture** | * Utilize the Enterprise-wide metadata repository and ESB to promote data exchange * Utilize the SI IDAM * Enforce security and data quality policies of HSD, CMS and the security standards established by the SI Contractor for all Enterprise data types * Develop a mechanism to report information in predefined formats * Develop Enterprise-wide metadata models (cubes, data marts, data lakes) promote data exchange * Develop regional enterprise modeling * Develop regional data sharing tools * Develop a conceptual data model that depicts the business area high-level data and general relationships * Develop a logical data model that identifies data classes, attributes, relationships and standards | * Business Relationship Management * Financial Management * Member Management * Operations Management * Performance Management * Plan Management * Provider Management |
| **Business Architecture** | * Implement electronic communications that are functionally, linguistically, culturally and competency appropriate * Automate access to data to improve accuracy * Increase accuracy of data through the use of standards and automation * Increase access to data through the use of standards and automation * Increase process cost effectiveness through the use of standards and automation * Increase process efficiency through the use of standards and automation * Increase process accuracy through the use of standards and automation * Increase stakeholder satisfaction through the use of standards and automation | * **Business Relationship Management** * **Standard Management** * BR01 Establish Business Relation Management * BR03 – Manage Business Relationship Information * **Care Management** * **Case Management** * CM02 – Manage Case Information * **Contractor Management** * **Contractor Information Management** * CO01 – Manage Contractor Information * **Financial Management**   + **Receivable Accounts Information** * FM06 – Manage Accounts Receivable Information   + **Accounts Payable Information** * FM13 – Manage Accounts Payable Information * **Fiscal Management** * FM17 – Manage Budget Information * FM19 – Generate Financial Report * **Member Management** * **Member Information Management** * ME01 – Manage Member Information * **Operations Management** * **Claims Adjudication** * OM07 Process Claim * **Payment and Reporting** * OM28 – Manage Data * OM29 – Process Encounters * **Performance Management** * **Compliance Management** * PE03 – Manage Compliance Incident Information * **Plan Management** * **Plan Administration** * PL01 – Develop Agency Goals and Objectives * **Health Administration** * PL04 – Manage Health Plan Information * **Health Benefits Administration** * PL06 – Manage Health Benefit Information * PL07 – Managed Reference Information * **Provider Management** * **Provider Information Management** * PM01 – Manage Provider Information |
| **Information Architecture** | * Access Enterprise metadata repository to promote data exchange * Develop regional data sharing tools * Develop a conceptual data model that depicts the business area high level data and general relationships * Develop a logical data model that identifies data classes, attributes, relationships and standards | * **Business Relationship Management** * **Care Management** * **Contractor Management** * **Eligibility and Enrollment Management** * **Financial Management** * **Member Management** * **Operations Management** * **Performance Management** * **Plan Management** * **Provider Management** |

**Standards & Conditions**

* Modularity Standard
* MITA Condition
* Industry Standards Condition
* Leverage Condition
* Business Results Condition
* Reporting Condition
* Interoperability Condition Modified Adjusted Gross Income (MAGI)-based System Functionality Condition
* Mitigation Plan Condition
* Key Personnel Condition
* Documentation Condition
* Minimization of Cost of Operation on an Alternative System

The table below is an example the system shall support various business processes' reporting requirements – reports for federal purposes and dashboards for non-federal reports.

|  |  |
| --- | --- |
| **Metric** | **KPI Calculation** |
| Metric 1 | A calculation of the percentage of federal reports that are produced in compliance with federal reporting timelines. |
| Metric 2 | A calculation of the percentage of resubmissions of federal reports due to errors originating in the DS module |
| Metric 3 | A calculation of the percentage of data loads completed within agreed timelines to support current and accurate dashboards and non-federal reports |